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DISTRICT OF ARIZONA

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CR21-02716 TUC-JCH(LCK)

IN THE UNITED STATES DISTRICT COURT  
FOR THE DISTRICT OF ARIZONA

United States of America,  
Plaintiff,  
vs.

Linh Cao Nguyen,  
Defendant.

INDICTMENT

Violations:  
18 U.S.C. § 1347 (Health Care Fraud)  
(Count 1)

18 U.S.C. § 1035 (False Statement  
Relating to A Health Care Matter)  
(Counts 2-28)

18 U.S.C. § 1035 (False Statement  
Relating to A Health Care Matter)  
(Counts 29-44)

18 U.S.C. § 1028A (Aggravated Identity  
Theft)  
(Counts 45-50)

18 U.S.C. § 982(a)(7)  
(Forfeiture Allegation)

WGTIN CASE

**THE GRAND JURY CHARGES:**

**INTRODUCTORY ALLEGATIONS**

At all times relevant to this Indictment, within the District of Arizona and elsewhere:

***The Defendant and His Companies***

1. The defendant LINH CAO NGUYEN (NGUYEN) was a physician who owned, operated, and oversaw a mobile multi-specialty medical practice that primarily treated

- 1 patients in their homes and living facilities across the greater Phoenix and Tucson  
2 metropolitan areas.
- 3 2. The majority of NGUYEN'S practice was through the mobile unit. His practice hired  
4 health care providers. These health care providers traveled to different homes and living  
5 facilities across the greater Phoenix and Tucson metropolitan areas to provide services  
6 to patients where they lived. NGUYEN'S office staff coordinated the health care  
7 providers' schedules and sent those schedules to the health care providers in the field,  
8 communicating with them electronically and telephonically. Care was managed  
9 through an electronic health records system in which health care providers documented  
10 services provided while in the field and office staff then processed the health records  
11 for follow-up care and billing.
- 12 3. During periods of time within the scope of the indictment, office staff for NGUYEN'S  
13 practice worked from an office location in the greater Phoenix area and a location in  
14 Vietnam.
- 15 4. In NGUYEN'S practice, health care providers typically conducted most of their work  
16 in the field. They typically traveled to the office infrequently – sometimes on a monthly  
17 basis for the practice's staff meetings.
- 18 5. NGUYEN operated his practice under multiple corporate names. The four primary  
19 companies used to bill health insurance programs, identified by their tax identification  
20 numbers (TINs), were:
  - 21 a. Global MD Network, LLC, dba MD 24 House Call Physicians Network, and  
22 later identified as MD 24, Inc., TIN xx-xxx4675;
  - 23 b. MD 24 Arizona, Inc., originally identified as MD24 House Call, Inc., and now  
24 known as Arizona Doctors, LLC in the Arizona Corporation Commission  
25 records, TIN xx-xxx4667;
  - 26 c. EcoHealth Neuropathy, TIN xx-xxx8753; and
  - 27 d. MD 24 CA, Inc. dba SIP DC CA, TIN xx-xxx4317.
- 28

1 6. All the companies, except MD 24 CA, Inc., were incorporated in the State of Arizona.  
2 MD 24 CA, Inc. was incorporated in the State of California. Through his companies,  
3 NGUYEN'S practice was an enrolled Medicare provider since approximately June  
4 2009.

5 7. Through his companies, NGUYEN's practice billed Medicare, in the timeframe of the  
6 indictment, approximately \$50 million dollars and was paid approximately \$33 million  
7 dollars by Medicare in the same timeframe.

8 ***The Government Insurance Programs - Medicare***

9 8. The Medicare Program (Medicare) was a federally funded program, affecting  
10 commerce, that provided health care benefits to individuals who were 65 years and  
11 older and certain disabled individuals, commonly referred to as "beneficiaries."  
12 Medicare was administered by the Centers for Medicare and Medicaid Services (CMS),  
13 a federal agency under the United States Department of Health and Human Services.  
14 Medicare paid claims by participating health care providers for medical services  
15 rendered to Medicare beneficiaries. Medicare was a "health care benefit program", as  
16 defined by 18 U.S.C. § 24(b).

17 9. Medicare was divided into parts. Medicare Part B covered some or all of the cost of  
18 medical services such as preventive services, outpatient care, and lab tests provided by  
19 physicians and qualified non-physician practitioners (NPPs), including physician  
20 assistants and nurse practitioners. Physicians and NPPs were collectively known as  
21 "health care providers".

22 10. Under certain circumstances, Medicare Part B covered the cost of home or living  
23 facility visits for evaluation and management services provided to a beneficiary by a  
24 physician or qualified NPP. To reimburse for home or living facility visits, Medicare  
25 required that the medical record document the medical necessity of making a home or  
26 living facility visit in lieu of an office or outpatient visit. Prior to approximately March  
27 1, 2020, Medicare required the health care provider's physical presence in the  
28

1 beneficiary's home or living facility to bill for a health care service rendered at the  
2 home or living facility.

3 11. The Medicare Part B program was administered by private contractors, known as  
4 "carriers". These carriers processed the Medicare (CMS) enrollment forms and  
5 insurance claims submitted by health care providers. The carrier for the region that  
6 included the State of Arizona was Noridian Administrative Services.

7 12. To be paid for health care services rendered under the Medicare Part B program, a  
8 health care provider was first required to enroll in the program. To enroll, a health care  
9 provider and the provider's respective medical practice were required to:

- 10 a. Have a unique 10-digit number known as the National Provider Identifier (NPI);  
11 and  
12 b. Complete a Medicare (CMS) Enrollment Application. Physicians and other  
13 health care providers enrolling as individuals were required to complete an  
14 application form called the CMS-855I and organizations such as clinics and  
15 other group practices were required to complete an application form called the  
16 CMS-855B.

17 13. As part of the conditions of enrollment, the applicant was required to certify, after  
18 notification of the criminal penalties for knowingly providing false information, that  
19 the applicant would provide truthful information and follow the rules and regulations  
20 required of the Medicare (CMS) program. The applicant also agreed to not knowingly  
21 present or cause to be presented a false or fraudulent claim for payment by Medicare.

22 14. "Incident To" Services.

- 23 a. Services provided by non-physicians that were furnished "incident to" a  
24 physician's professional services could be billed under the physician's NPI, if  
25 specific requirements were satisfied. To qualify for "incident to" billing under  
26 the physician's NPI, the following requirements must have been met:

- 27 i. The services were rendered under the direct supervision of the physician,  
28

- 1           ii. The services were furnished as an integral, although incidental, part of  
2           the physician's professional services in the course of the diagnosis or  
3           treatment of an injury or illness, and
- 4           iii. Billing "incident to" the physician, the physician must have initiated the  
5           treatment and seen the patient at a frequency that reflected the physician's  
6           active involvement in the patient's case. This included both new and  
7           established patients being seen for new problems.
- 8           b. When the services of a non-physician satisfied all the "incident to" requirements,  
9           those services billed under the physician's NPI were reimbursed at 100% of the  
10          Medicare Physician Fee Schedule.
- 11          c. When the services of a NPP, such as a nurse practitioner or physician assistant,  
12          did not meet the requirements of "incident to" billing, those services were billed  
13          under the NPI of the NPP and were reimbursed at 85% of the Medicare Physician  
14          Fee Schedule.
- 15          d. Like physicians, services "incident to" a NPP's professional services could be  
16          billed under the NPP's NPI, if the specific "incident to" requirements identified  
17          above were satisfied. When the "incident to" services were supervised by a NPP,  
18          rather than a physician, those services were reimbursed at 85% of the Medicare  
19          Physician Fee Schedule.
- 20          e. To bill "incident to" services, the services must have been rendered under the  
21          direct supervision of the provider whose NPI was being used to bill for the  
22          service. The provider directly supervising the service must have been  
23          immediately available, meaning if the service was provided in a patient's  
24          residence, the supervising provider must have been physically present in the  
25          residence to provide assistance and direction throughout the time the service was  
26          performed.
- 27                i. If the provider under whose NPI the service was billed was not present  
28                and the service was performed by an NPP, the service had to be billed

under the NPI of the NPP who performed the service. In that instance, the service would be reimbursed at 85% of the Medicare Physician Fee Schedule.

- ii. If the provider under whose NPI the service was billed was not present and the service was performed by auxiliary personnel, such as a nurse or medical assistant, the service was not reimbursable.

15. Co-payments. The Medicare Part B program required that beneficiaries bear some of the costs of their care. In general, Medicare covers 80 percent of the reasonable charges for services. Medicare beneficiaries or any supplemental insurance carriers were responsible for the remaining 20 percent. This remaining 20 percent was typically referred to as the beneficiaries' "copayment" amount.

- a. The copayment amount was billed by the provider to the beneficiary.
- b. Medicare prohibited the waiver of copayments by providers, practitioners, or suppliers because it resulted in: (a) false claims; and (b) excessive utilization of items and services paid for by Medicare.

### ***The Government Insurance Programs – Tricare***

16. Tricare was a government health insurance program of the United States Department of Defense (DoD) Military Health System, affecting commerce, that provided coverage for DoD beneficiaries worldwide, including active duty service members, National Guard and Reserve members, retirees, and their families and survivors. Individuals who received health care benefits through Tricare were referred to as "Tricare beneficiaries." The Defense Health Agency (DHA), an agency of DoD, was the entity responsible for overseeing and administering the Tricare program. Tricare was a "health care benefit program", as defined by 18 U.S.C. § 24(b).

17. Tricare was administered by managed support contractors. Health care providers submitted claims for services rendered to Tricare members to the managed support contractors, either electronically or on paper, and were required to be truthful in their submissions.

1 18. The reimbursement for services provided by NPPs, such as nurse practitioners,  
2 physician assistants, could not exceed 85% of the allowable charge for a comparable  
3 service rendered by a physician.

4 ***The Government Insurance Programs - AHCCCS***

5 19. The Arizona Health Care Cost Containment System (AHCCCS) was the Arizona State  
6 Medicaid Authority and the entity tasked with administering the State's Medicaid  
7 program. AHCCCS was a state and federally funded program, affecting commerce, that  
8 covered medically needed preventative, acute and behavioral health care when it was  
9 provided by an AHCCCS registered provider. AHCCCS also offered limited coverage  
10 of rehabilitative services, home health care and long-term care services. These services  
11 were provided to Arizona residents who met income and eligibility requirements.  
12 AHCCCS was a "health care benefit program", as defined by 18 U.S.C. § 24(b).

13 20. AHCCCS assigned its members an individual identification number (AHCCCS ID  
14 Number) to uniquely identify the AHCCCS member. Members in acute care programs  
15 were enrolled with an AHCCCS health plan that coordinated the member's services.

16 21. AHCCCS also assigned an individual identification number (Provider ID) to uniquely  
17 identify service providers that registered with AHCCCS. The Provider ID was also used  
18 to identify which providers rendered a service to AHCCCS members and which  
19 providers received payment for service rendered to AHCCCS members. While each  
20 provider who saw an AHCCCS member must have had a Provider ID, not all providers  
21 were required to have a Group Biller ID. The Group Biller ID identified the  
22 organization acting as the financial representative of any provider or group of providers  
23 who had authorized the organization to act on the provider(s)' behalf.

24 22. Prior to October 1, 2016, AHCCCS did not cover foot and ankle services for adults (age  
25 21 and older) when rendered by a podiatrist or podiatric surgeon.

26 23. During the scope of the indictment, AHCCCS covered routine foot care only when  
27 medically necessary when the member had a systemic disease of sufficient severity that  
28 performance of foot care procedures by a nonprofessional person would be hazardous.



1 Routine foot care included the cutting or removal of corns or calluses, the trimming of  
2 nails (including mycotic nails), and other hygienic and preventive maintenance care in  
3 the realm of self-care.

4 ***Submitting Claims to Government Health Insurance Programs***

5 24. Together, Medicare, AHCCCS, and Tricare are referenced as “government health  
6 insurance programs”.

7 25. To receive payment from one of the government health insurance programs, a medical  
8 provider was required to submit a claim, either electronically or in writing, to the  
9 government health insurance program.

10 26. As part of the claim, the health care provider was required to supply, among other  
11 information, the beneficiary’s identifying information, the rendering provider’s  
12 identifying information (including the NPI of the provider), the tax identification  
13 number of the associated medical practice, the date of service, the diagnosis, a  
14 description of the service(s) provided and the corresponding Current Procedural  
15 Terminology (CPT) code(s).

16 27. Typically, when a health care provider worked for a medical practice, the medical  
17 practice was responsible for submitting the claims to the government health insurance  
18 programs and receiving reimbursement. The medical practice would then pay the health  
19 care providers.

20 28. A medical practice would submit claims to government health insurance programs  
21 directly or through third-party billing companies it employed to process claims on its  
22 behalf. A medical practice that used third-party billing companies generally submitted  
23 all of the information necessary to process the claims to the billing company, including  
24 the CPT codes, via a document commonly referred to as a charge slip or superbill or  
25 through billing software.

26 29. Claims would be submitted to the government health insurance programs either  
27 electronically on a form commonly referred to as Form 837 or on paper on a form  
28 commonly referred to as Form 1500.



1 30. As part of the claim submission process, health care providers agreed the services  
2 provided were medically necessary and were rendered by the provider identified as the  
3 rendering provider.

4 31. To participate in government health insurance programs, participating providers agreed  
5 that all claims submitted under their provider numbers would be accurate, compete, and  
6 truthful.

7 ***The Commercial Insurance Programs***

8 32. Blue Cross Blue Shield and UnitedHealthcare were non-government run health  
9 insurance programs, affecting commerce, under which medical benefits, items and  
10 services were provided to individuals commonly referred to as “members”. BCBS and  
11 UnitedHealthcare were each a “health care benefit program” as defined by 18 U.S.C. §  
12 24(b).

13 33. To receive reimbursement or payment from BCBS or UnitedHealthcare, health care  
14 providers submitted claims similar to submitting claims to government health insurance  
15 programs. Health care providers were required to supply, among other information, the  
16 beneficiary’s identifying information, the rendering provider’s identifying information  
17 (including the NPI of the provider), the tax identification number of the associated  
18 medical practice, the date of service, the diagnosis, a description of the service(s)  
19 provided and the corresponding Current Procedural Terminology (CPT) code(s).

20 34. Unlike Medicare, providers did not have to be enrolled as a “participating provider”  
21 with a commercial insurance program for reimbursement for services. When a provider  
22 did not have an agreement or contract with a commercial insurance program, the  
23 provider was known as an “out-of-network” or “non-participating” provider. The  
24 biggest difference between a participating provider and a non-participating provider  
25 was the payment rate each received for services. A participating provider’s contract  
26 bound the provider to accept the rate in the contract, while a non-participating provider  
27 was reimbursed pursuant to the member’s plan.  
28

1 35. Regardless of whether a provider was participating or non-participating, the provider  
2 agreed in billing the commercial insurance program that the provider would be truthful  
3 when submitting claims.

4 ***Health Care Billing Through CPT Coding***

5 36. The American Medical Association created the CPT coding system to standardize the  
6 way health care providers reported medical services. To bill health insurance programs,  
7 health care providers used a five-digit number, commonly known as a CPT code, that  
8 identified the nature and complexity of the service provided. The CPT codes were listed  
9 in the Current Procedural Terminology (CPT) manual, which was published annually  
10 by the American Medical Association. CPT codes were universally used by health care  
11 providers to bill government and commercial health insurance programs for services  
12 rendered. Virtually every medical procedure had its own CPT code and insurance  
13 programs paid a specified amount of money for each CPT code billed.

14 37. As part of common billing practices, health care providers and/or the practice for which  
15 they worked identified the CPT codes on the charge slips or super bills that described  
16 the services provided. The CPT codes were then inputted into claim forms that were  
17 submitted electronically or in hard copy to the health care insurance programs for  
18 reimbursement of services performed.

19 38. Evaluation and Management (E/M) codes within the CPT coding system encompassed  
20 the health care services provided by health care providers during patient visits.  
21 Typically, there was a range of codes available for a particular service and that range  
22 was based on the complexity of the treatment. Usually, the more complex the treatment,  
23 the higher the rate of reimbursement.

24 39. CPT codes 99334-99337 represented the Evaluation and Management (E/M) codes for  
25 domiciliary visits with established patients. CPT code 99337 was the Level 4 or highest  
26 complexity code in this category and provided the highest level of reimbursement for  
27 such services. For this code to have applied, the visit had to involve at least two of the  
28 following: (1) a comprehensive interval history, (2) a comprehensive examination, and

(3) medical decision making of moderate to high complexity. Usually, the presenting medical problem was of moderate to high severity. The patient may have been unstable or had developed a significant new problem requiring immediate attention. Billing CPT code 99337 typically meant that the health care provider spent 60 minutes face-to-face with the patient and/or the patient's family. The other CPT codes for domiciliary or rest-home visits with established patients corresponded with progressively less complex services and typically involved shorter visits.

40. CPT codes 99347-99350 represented the E/M codes for home visits with established patients. CPT code 99350 was the Level 4 or highest complexity code in this category and provided the highest level of reimbursement for such services. For this code to have applied, the visit had to involve at least two of the following: (1) a comprehensive interval history, (2) a comprehensive examination, and (3) medical decision making of moderate to high complexity. Usually, the presenting problem was of moderate to high severity. The patient may have been unstable or had developed a significant new problem requiring immediate attention. Billing CPT code 99350 typically meant that the health care provider spent 60 minutes face-to-face with the patient and/or the patient's family. The other CPT codes for home visits with established patients corresponded with progressively less complex services and typically involved shorter visits.

41. CPT codes 99324-99328 represented the E/M codes for domiciliary visits with new patients. CPT code 99328 was the Level 5 or highest complexity code in this category and provided the highest level of reimbursement for such services. For this code to have applied, the visit had to involve all three of the following: 1) a comprehensive history, 2) a comprehensive examination, and 3) medical decision making of high complexity. The patient may have been unstable or had developed a significant new problem requiring immediate physician attention. Billing this code typically meant that the health care provider spent 75 minutes face-to-face with the patient and/or the patient's family. The other CPT codes for domiciliary or rest-home visits with new patients

1 corresponded with progressively less complex services and typically involved shorter  
2 visits.

3 42. CPT codes 99341-99345 represented the E/M codes for home visits with new patients.  
4 CPT code 99345 was the Level 5 or highest complexity code in this category and  
5 provided the highest level of reimbursement for such services. For this code to apply,  
6 the visit had to involve all three of the following: 1) a comprehensive history, 2) a  
7 comprehensive examination, and 3) medical decision making of high complexity. The  
8 patient may have been unstable or had developed a significant new problem requiring  
9 immediate physician attention. Billing this code typically meant that the health care  
10 provider spent 75 minutes face-to-face with the patient and/or the patient's family. The  
11 other CPT codes for home visits with new patients corresponded with progressively  
12 less complex services and typically involved shorter visits.

13 43. CPT code 99354 represented a prolonged service and was a supplemental code billed,  
14 in addition to the E/M code, for services that involved direct face-to-face patient contact  
15 beyond the usual service. For this code to have applied, the visit must have exceeded  
16 the time associated with the E/M code by at least 30 additional minutes, but no more  
17 than 74 minutes. For instance, if CPT code 99350 and CPT code 99354 were billed  
18 together the total time spent face-to-face with the beneficiary was expected to be  
19 between 90 (60+30) minutes and 134 (60+74) minutes. CPT code 99354 was typically  
20 used on rare occasions when a beneficiary had extensive health related issues that had  
21 been neglected over time.

22 44. Prior to the Covid-19 public health emergency which began on approximately March  
23 1, 2020, for home or domiciliary visits, the provider must have been physically present  
24 and provided face-to-face services.

25 45. Office Visits. As of January 1, 2021, health care providers could select the level of an  
26 office or other outpatient E/M service based on either the level of medical decision  
27 making necessary for the services provided or the total time for the E/M services  
28 performed on the date of the encounter.

1 a. CPT codes 99202-99205 represented the E/M codes for office or outpatient visits  
 2 with new patients. These codes required a medically appropriate history and/or  
 3 examination and increasing levels of medical decision making or total time  
 4 spent. For instance, a Level 1/CPT code 99202, applied when a medically  
 5 appropriate history and/or examination and straightforward medical decision  
 6 making occurred or 15-29 minutes of total time was spent on the date of the  
 7 encounter by the physician or the NPP.

8 b. CPT codes 99211-99215 represented the E/M codes for office or outpatient visits  
 9 with established patients. These codes required a medically appropriate history  
 10 and/or examination and increasing levels of medical decision making or total  
 11 time spent. For instance, for a Level 3/CPT code 99213, a medically appropriate  
 12 history and/or examination and a low level of medical decision making or 20-29  
 13 minutes of total time was spent on the date of the encounter by the physician or  
 14 the NPP. To bill the Level 1/CPT code 99211, which did not require the presence  
 15 of a physician, the patient must have been established, not new, and “incident  
 16 to” rules for Medicare patients applied.

17 46. Telehealth. Beginning on approximately March 1, 2020, as a result of the Covid-19  
 18 public health emergency, many health insurance programs began allowing  
 19 reimbursement for telephone-only evaluation and management services by a physician  
 20 or other qualified health care professional, such as a nurse practitioner, clinical nurse  
 21 specialist, certified nurse midwife, or physician assistant, under CPT codes 99441-  
 22 99443.

23 a. CPT code 99441: telephone E/M service; 5-10 minutes of medical discussion.

24 b. CPT code 99442: telephone E/M service; 11-20 minutes of medical discussion.

25 c. CPT code 99443: telephone E/M service: 21-30 minutes of medical discussion.

26 47. Covid Vaccines. For immunization administration other than Covid-19, CPT codes  
 27 90460 through 90474 represented the allowable codes to bill. CPT codes specific to  
 28 Covid-19 vaccines were issued and included, as examples 0001A, 0002A, 0011A,

0012A, 0021A, 0022A, 0031A. All Covid-19 immunization administration codes included vaccine counseling, when performed, by the physician or other qualified health care professional. No E/M codes for the administration of the vaccine were allowed. To bill an E/M code when administering the vaccine, there must have been a separately identifiable service performed.

***Records Related to Health Care Services***

48. When a health care provider rendered medical services, the provider typically generated or maintained documentation, sometimes referred to as an “encounter form,” that detailed the services rendered by the provider to the patient, provided information about the patient, and identified the rendering provider. To obtain reimbursement, Federal regulations required that any services billed by a provider be supported by documentation maintained by the provider. In Arizona, a health care provider is typically required to retain a patient’s medical records for at least six years from the last date of service provided.

49. In a typical medical practice, the health care provider or the practice utilized this documentation to prepare a document to bill the health insurance program for the services rendered. This document was commonly referred to as the “charge slip” or “super bill”. The information on a charge slip included, among other information, the beneficiary’s identifying information, the rendering provider’s identifying information (including the NPI of the provider), the tax identification number of the associated medical practice, the date of service, the diagnosis, a description of the service(s) provided and the corresponding CPT code(s). It was the CPT codes and the type of provider (physician or NPP) that drove the claimed amount of reimbursement.

**SCHEME AND ARTIFICE TO DEFRAUD**

50. During the time frame alleged in this indictment, the defendant LINH CAO NGUYEN owned, operated, and oversaw his medical practice, running it through multiple corporate names as identified in above-paragraphs.



1 51. NGUYEN'S practice, as a mobile multi-specialty medical practice, primarily treated  
2 patients in homes and living facilities across the greater Phoenix and Tucson  
3 metropolitan areas.

4 52. It was part of the scheme and artifice to defraud that NGUYEN knowingly, willfully,  
5 and with the intent to defraud caused to be submitted to the health insurance programs  
6 fraudulent claims for payment of medical services. NGUYEN knowingly, willfully, and  
7 with the intent to defraud caused to be submitted claims that contained material false  
8 statements and the intentional concealment of material facts.

9 53. Specifically, NGUYEN caused to be submitted to the health insurance programs claims  
10 identifying physicians, including himself, as the rendering provider when, in fact,  
11 NGUYEN knew that a NPP, such as a nurse practitioner or physician assistant, had  
12 provided the service independently and, specific to Medicare, without the required  
13 supervision for "incident to" billing. The reimbursement rates were higher for  
14 physician-performed services and by billing in this way, NGUYEN falsely inflated and  
15 "upcoded" his practice's reimbursement for services actually rendered.

16 54. Specifically, NGUYEN caused to be submitted to the health insurance programs claims  
17 identifying physicians, including himself, as the rendering provider when, in fact,  
18 NGUYEN knew that auxiliary personnel, such as wound care nurses, had provided the  
19 service independently and, specific to Medicare, without the required supervision for  
20 "incident to" billing. Medical services rendered by auxiliary personnel without the  
21 required supervision of the physician or NPP under whose NPI the service was billed  
22 would not have been reimbursed by Medicare.

23 55. Specifically, NGUYEN caused to be submitted to the health insurance programs  
24 psychotherapy services provided by licensed clinical social workers and other care  
25 providers as if those services were rendered by a physician when, in fact, NGUYEN  
26 knew that licensed clinical social workers and other care providers, had provided the  
27 services independently and, specific to Medicare, without the required supervision for  
28 "incident to" billing.



1 56. Specifically, NGUYEN caused to be submitted to the health insurance programs claims  
2 that were not medically necessary because of the frequency with which a patient was  
3 seen.

4 57. Specifically, NGUYEN caused to be submitted to the health insurance programs claims  
5 billed at higher complexity levels and including prolonged service codes when  
6 NGUYEN knew the level of care did not support those codes.

7 58. Specifically, NGUYEN caused to be submitted to AHCCCS podiatry-related claims as  
8 if those services were performed by a non-podiatrist physician so the services would be  
9 covered by AHCCCS when NGUYEN knew those services were provided by other  
10 medical professionals, including podiatrists, and were specifically not covered by  
11 AHCCCS at the time of the claims. In one conversation with a podiatrist and office  
12 staff, NGUYEN told the podiatrist that the podiatrist could “grandfather in” with  
13 NGUYEN to bill under NGUYEN, office staff called this billing a “loophole” and  
14 NGUYEN confirmed that characterization by stating “I just have to sign your notes”.

15 59. At times, during audits or inquiries from health insurance programs, NGUYEN would  
16 falsely create an encounter form and/or a charge slip for a patient visit that occurred  
17 many months earlier in an effort to conceal and avoid detection of his practice’s  
18 fraudulent billing. During one audit, NGUYEN sat in a hallway, falsifying notes for  
19 prior claims, sometimes for services that had occurred many months prior to the  
20 creation of the note.

21 60. At times, NGUYEN would instruct his staff to bill services of NPPs, such as nurse  
22 practitioners and physician assistants, under the NPIs of physicians, despite knowing  
23 that this was fraudulent billing because the services were performed independently by  
24 the NPPs and without the required supervision for “incident to” billing. NGUYEN told  
25 staff that billing under the physician’s NPI was how to get 100% reimbursement rather  
26 than the 85% reimbursement. NGUYEN knew his practice was entitled to only 85% for  
27 the services provided independently by the NPPs.  
28

1 61. At times, NGUYEN trained and instructed his health care providers and staff on what  
2 CPT codes to use and how to bill the services performed. NGUYEN would  
3 misrepresent how services could be billed:

- 4 a. For example, NGUYEN misrepresented to his staff and employees that “incident  
5 to” billing allowed billing the services performed by NPPs under the NPIs of  
6 physicians, even though NGUYEN knew this was not true as the NPPs  
7 performed the services independently and without the required supervision for  
8 “incident to” billing.
- 9 b. For example, NGUYEN misrepresented what factors could be included in  
10 determining billing for prolonged service codes. At times, NGUYEN told his  
11 health care providers to include all the time the providers spent driving to a  
12 facility; at a facility to include searching for a patient, talking with facility staff,  
13 and dictating notes when billing prolonged CPT code 99354. NGUYEN knew  
14 services included in the prolonged service code could only include face-to-face  
15 time spent with the patient or the patient’s family. NGUYEN would tell his  
16 providers to “work smarter, not harder”.
- 17 c. For example, NGUYEN misrepresented when the services of auxiliary  
18 personnel could be billed under a physician or NPP’s NPI. NGUYEN told NPPs,  
19 such as nurse practitioners and physician assistants, that they did not need to be  
20 present with a nurse when the nurse provided health care services. NGUYEN  
21 would tell the NPPs to make a visit within 24 hours of the nurse’s service.  
22 NGUYEN’s practice would then often bill the auxiliary personnel’s service  
23 under a physician’s NPI. NGUYEN knew that the physician or NPP under whose  
24 NPI the service was billed had to be present when the auxiliary personnel  
25 performed the service and he knew the auxiliary personnel performed the service  
26 independently.
- 27 d. For example, when hiring NPPs such as nurse practitioners and physician  
28 assistants, NGUYEN provided the NPPs with a spreadsheet of potential salary

1 calculations. The spreadsheet included only the more complex/more lucrative  
2 CPT codes such as CPT codes 99337 and 99350 along with prolonged service  
3 codes such as 99354. NGUYEN told NPPs who questioned his billing practices  
4 that he just “had to sign the notes” to bill “incident to” services and that he had  
5 talked to Medicare which said it was fine to bill in this way. NGUYEN knew  
6 this was not true.

7 62. NGUYEN knew he misrepresented to his health care providers and staff how services  
8 could be billed because his practice had been audited and informed on a number of  
9 occasions that his billing practices were not allowed. NGUYEN’s practice received  
10 many claim denials from health care insurance programs citing lack of medical  
11 necessity and incorrect providers identified. NGUYEN’s practice also received  
12 numerous complaints from patients and patients’ power of attorneys about services  
13 billed that were not performed and the wrong providers identified as the rendering  
14 providers. Some of NGUYEN’s health care providers and billers also informed him he  
15 could not bill in the ways he claimed he could. When one third party biller told  
16 NGUYEN that he had to be present with an NPP at a facility, providing direct  
17 supervision, if he was billing under his physician NPI, NGUYEN told the biller, “what  
18 Medicare doesn’t know won’t hurt them”. NGUYEN called “incident to” billing his  
19 “secret sauce”. With another provider who questioned him about billing, NGUYEN  
20 said his “PIN [NPI] was his identification and by just signing his name he can make  
21 money.”

22 63. At times, as part of the concealment of his fraud, NGUYEN employed staff from  
23 Vietnam to sign records, such as encounter forms and charge slips, with his signature  
24 as if he had reviewed the records and rendered the service or supervised the service  
25 when he knew that he had not reviewed the records, rendered the service, or provided  
26 supervision. NGUYEN called his staff in Vietnam his “secret weapon”.

27 64. At times, after NGUYEN’s NPI was used too much for billing, to spread out the billings  
28 to make it appear more legitimate, NGUYEN hired other physicians and billed under

1 their NPIs, sometimes without their knowledge, for services performed by NPPs or  
 2 auxiliary personnel independently and without the required supervision for “incident  
 3 to” billing.

4 65. At times, NGUYEN’s practice did not collect co-pays.

5 66. On February 8, 2020, NGUYEN’s company, MD 24, Inc. TIN xx-xxx4675, was  
 6 revoked from Medicare for abuse of billing privileges. After the revocation, NGUYEN  
 7 shifted his practice’s Medicare billing to his other companies.

8 67. At times, NGUYEN, through his companies, fraudulently billed E/M codes, such as  
 9 office visits and telehealth visits, when the only legitimate services rendered were  
 10 Covid vaccinations.

#### 11 **PURPOSE OF THE SCHEME AND ARTIFICE**

12 68. It was the purpose of the scheme and artifice for NGUYEN to unlawfully enrich himself  
 13 and others by, among other things, submitting and causing the submission of false and  
 14 fraudulent claims to the health insurance programs and concealing the submission of  
 15 false and fraudulent claims to the health insurance programs. In committing this  
 16 fraudulent scheme and artifice, NGUYEN falsely inflated reimbursements, fraudulently  
 17 “upcoded”, and fraudulently obtained reimbursements for services not performed.

#### 18 **COUNT ONE** 19 **HEALTH CARE FRAUD** 20 **18 U.S.C. § 1347**

21 69. The factual allegations in paragraphs 1 - 68 are re-alleged and incorporated by reference  
 22 as though fully stated herein.

23 70. From a time unknown to the Grand Jury, and continuing from at least as early as June  
 24 2011, through at least as late as July, 2021, in the District of Arizona, in and around the  
 25 greater Tucson and Phoenix areas and elsewhere, the defendant, LINH CAO  
 26 NGUYEN, through his companies, knowingly and willfully executed and attempted to  
 27 execute the above-described scheme and artifice to defraud and to obtain, by means of  
 28 materially false and fraudulent pretenses, representations, and promises, money and

property owned by and under the custody and control of health care benefit programs as defined in 18 U.S.C. § 24(b), to wit: Medicare, AHCCCS, Tricare, BCBS, and UnitedHealthcare in connection with the delivery of and payment for health care benefits, items, and services in violation of 18 U.S.C. § 1347 and 18 U.S.C. § 2.

**COUNTS TWO THROUGH TWENTY-EIGHT**  
**FALSE STATEMENTS RELATING TO HEALTH CARE MATTERS**  
**18 U.S.C. § 1035**

71. The factual allegations in paragraphs 1 - 68 are re-alleged and incorporated by reference as though fully stated herein.

72. On or about the dates set forth below in the District of Arizona, in and around the greater Tucson and Phoenix areas and elsewhere, the defendant, LINH CAO NGUYEN, through his companies, knowingly and willfully made and caused to be made materially false, fictitious, and fraudulent statements and representations, in connection with the delivery of and payment for health care benefits, items, and services involving Medicare, a health care benefit program as defined in 18 U.S.C. § 24(b), in violation of 18 U.S.C. § 1035.

73. To wit, NGUYEN knowingly and willfully submitted and caused to be submitted to Medicare materially false, fictitious, and fraudulent statements, health records, and claims for health care services as if those services were provided by a physician when, in fact, NGUYEN knew those services were provided by a mid-level provider such as a physician assistant, nurse practitioner, or licensed clinical social worker.

| COUNT | Patient Initials | Date of Service | CPT Codes Submitted to Insurance Program | Amount Billed | Date Claim Submitted to Medicare | Rendering Provider | Fraudulently Billed Provider |
|-------|------------------|-----------------|--|---------------|----------------------------------|--------------------|------------------------------|
| 2     | M.F.             | 12/27/2016      | 99337                                    | \$ 212        | 12/29/2016                       | PA Iacono          | MD Nguyen                    |
| 3     | A.M.             | 12/29/2016      | 99337                                    | \$ 212        | 12/30/2016                       | PA Forsberg        | MD Nguyen                    |

|    |      |            |       |        |            |             |           |
|----|------|------------|-------|--------|------------|-------------|-----------|
| 4  | M.K. | 1/3/2017   | 99337 | \$ 213 | 1/11/2017  | PA Forsberg | MD Nguyen |
| 5  | R.G. | 2/9/2017   | 99350 | \$ 196 | 2/14/2017  | LCSW Liu    | MD Nguyen |
| 6  | D.B. | 1/24/2017  | 99350 | \$ 196 | 2/21/2017  | NP Rodgers  | MD K.K.   |
| 7  | L.M. | 3/8/2017   | 99336 | \$ 149 | 3/14/2017  | LCSW Liu    | MD Nguyen |
| 8  | K.K. | 3/13/2017  | 99348 | \$ 93  | 3/13/2017  | NP Jacobs   | MD Nguyen |
| 9  | J.K. | 3/29/2017  | 99337 | \$ 213 | 4/2/2017   | PA Moody    | MD K.K.   |
| 10 | L.T. | 2/17/2017  | 99336 | \$ 149 | 4/7/2017   | NP Slack    | MD K.K.   |
| 11 | G.V. | 4/4/2017   | 99349 | \$ 142 | 4/12/2017  | NP Slack    | MD K.K.   |
| 12 | M.C. | 4/20/2017  | 99348 | \$ 93  | 4/21/2017  | NP Jacobs   | MD Nguyen |
| 13 | E.B. | 5/3/2017   | 99350 | \$ 196 | 5/12/2017  | NP Slack    | MD K.K.   |
| 14 | J.W. | 6/14/2017  | 99337 | \$ 213 | 6/16/2017  | PA Moody    | MD K.K.   |
| 15 | C.I. | 7/3/2017   | 99350 | \$ 196 | 7/6/2017   | NP Rodgers  | MD K.K.   |
| 16 | B.R. | 7/12/2017  | 99350 | \$ 196 | 7/14/2017  | NP Rodgers  | MD K.K.   |
| 17 | S.C. | 11/27/2017 | 99337 | \$ 213 | 12/22/2017 | PA Moody    | MD K.K.   |
| 18 | S.C. | 1/18/2018  | 99337 | \$ 213 | 2/13/2018  | PA Moody    | MD K.K.   |
| 19 | P.G. | 5/7/2018   | 99337 | \$ 213 | 5/11/2018  | LCSW Liu    | MD Da.Bu. |
| 20 | S.D. | 7/10/2018  | 99350 | \$ 196 | 7/17/2018  | LCSW Liu    | MD Da.Bu. |
| 21 | S.D. | 7/10/2018  | 90833 | \$ 73  | 7/17/2018  | LCSW Liu    | MD Da.Bu. |
| 22 | S.D. | 7/10/2018  | 90785 | \$ 15  | 7/17/2018  | LCSW Liu    | MD Da.Bu. |
| 23 | M.O. | 1/8/2019   | 99336 | \$ 149 | 1/11/2019  | PA Williams | MD B.H.   |
| 24 | B.J. | 2/4/2019   | 99337 | \$ 213 | 2/14/2019  | NP Morgan   | MD Da.Bl. |
| 25 | E.B. | 2/6/2019   | 99349 | \$ 142 | 3/3/2019   | PA Williams | MD B.H.   |
| 26 | G.W. | 2/11/2019  | 99337 | \$ 213 | 2/14/2019  | NP Morgan   | MD Da.Bl. |
| 27 | C.F. | 2/26/2019  | 99337 | \$ 213 | 3/6/2019   | NP Morgan   | MD Da.Bl. |
| 28 | G.W. | 4/12/2019  | 99336 | \$ 149 | 4/15/2019  | PA Williams | MD B.H.   |

All in violation of 18 U.S.C. § 1035(a)(2) and 18 U.S.C. § 2.

**COUNTS TWENTY-NINE THROUGH FORTY-FOUR**  
**FALSE STATEMENTS RELATING TO HEALTH CARE MATTERS**  
**18 U.S.C. § 1035**

74. The factual allegations in paragraphs 1 - 68 are re-alleged and incorporated by reference as though fully stated herein.



75. On or about, or between the dates set forth below in the District of Arizona, in and around the greater Tucson and Phoenix areas and elsewhere, the defendant, LINH CAO NGUYEN, through his companies, knowingly and willfully made and caused to be made materially false, fictitious, and fraudulent statements and representations, in connection with the delivery of and payment for health care benefits, items, and services involving Tricare, BCBS, and UnitedHealthcare, health care benefit programs as defined in 18 U.S.C. § 24(b), in violation of 18 U.S.C. § 1035.

76. To wit, NGUYEN knowingly and willfully submitted and caused to be submitted to Medicare materially false, fictitious, and fraudulent statements, health records, and claims for health care services not performed.

| COUNT | Patient Initials | Insurance Program | Date of Service | False CPT Code Submitted to Insurance Program | Amount Billed | Date Claim Processed by Insurance Company |
|-------|------------------|-------------------|-----------------|---|---------------|---|
| 29    | K.J.             | BCBS              | 3/26/2021       | 99203   | \$ 119        | 4/15/2021                                 |
| 30    | K.J.             | BCBS              | 4/23/2021       | 99212   | \$ 48         | 4/28/2021                                 |
| 31    | K.J.             | BCBS              | 7/1/2021        | 98967   | \$ 38         | 7/10/2021                                 |
| 32    | E.J.             | BCBS              | 3/26/2021       | 99202   | \$ 82         | 6/3/2021                                  |
| 33    | E.J.             | BCBS              | 4/23/2021       | 99212   | \$ 48         | 4/28/2021                                 |
| 34    | E.J.             | BCBS              | 7/1/2021        | 98967   | \$ 38         | 7/10/2021                                 |
| 35    | C.L.             | United            | 3/25/2021       | 99202   | \$ 82         | 4/13/2021                                 |
| 36    | C.L.             | United            | 4/22/2021       | 99212   | \$ 48         | 4/29/2021                                 |
| 37    | N.H.             | United            | 3/25/2021       | 99202   | \$ 82         | 4/12/2021                                 |
| 38    | N.H.             | United            | 4/22/2021       | 99212   | \$ 48         | 4/26/2021                                 |
| 39    | J.R.             | United            | 3/25/2021       | 99202   | \$ 82         | 4/6/2021                                  |
| 40    | C.R.             | United            | 4/1/2021        | 99442   | \$ 75         | 4/7/2021                                  |
| 41    | E.S.             | Tricare           | 3/29/2021       | 99202   | \$ 82         | 7/9/2021                                  |
| 42    | E.S.             | Tricare           | 4/26/2021       | 99212   | \$ 48         | 7/30/2021                                 |
| 43    | J.S.             | Tricare           | 4/5/2021        | 99202   | \$ 82         | 7/30/2021                                 |
| 44    | M.R.             | Tricare           | 4/6/2021        | 99203   | \$ 119        | 7/30/2021                                 |

All in violation of 18 U.S.C. § 1035(a)(2) and 18 U.S.C. § 2.

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**COUNTS FORTY-FIVE THROUGH FIFTY**  
**AGGRAVATED IDENTITY THEFT**  
**18 U.S.C. § 1028A**

77. The factual allegations in paragraphs 1–68 are re-alleged and incorporated by reference as though fully stated herein.

78. On or about the dates set forth below in the District of Arizona, in and around the greater Tucson and Phoenix areas and elsewhere, the defendant, LINH CAO NGUYEN, through his companies, did knowingly use, without lawful authority, a means of identification of another person during and in relation to a felony violation enumerated in 18 U.S.C. § 1028A(c), to wit, health care fraud in violation of 18 U.S.C. § 1347 as charged in Count One of this indictment, knowing that the means of identification belonged to another actual person, to wit: MD K.K., as set forth in each count below:

| Count | Date of Service | Date Claim Submitted to Medicare (CMS) | Patient Initials | Rendering Provider | Provider Under Which Nguyen Falsely Billed | CPT Code Billed |
|-------|-----------------|--|------------------|--------------------|--|-----------------|
| 45    | 1/24/2017       | 2/21/2017                              | D.B.             | NP Rodgers         | MD K.K.                                    | 99350           |
| 46    | 3/29/2017       | 4/2/2017                               | J.K.             | PA Moody           | MD K.K.                                    | 99337           |
| 47    | 4/4/2017        | 4/12/2017                              | G.V.             | NP Slack           | MD K.K.                                    | 99349           |
| 48    | 6/14/2017       | 6/16/2017                              | J.W.             | PA Moody           | MD K.K.                                    | 99337           |
| 49    | 7/12/2017       | 7/14/2017                              | B.R.             | NP Rodgers         | MD K.K.                                    | 99350           |
| 50    | 1/18/2018       | 2/13/2018                              | S.C.             | PA Moody           | MD K.K.                                    | 99337           |

All in violation of 18 U.S.C. § 1028A(a)(1) and 18 U.S.C. § 2.

**FORFEITURE ALLEGATION**

79. The factual allegations in paragraphs 1–68 are re-alleged and incorporated by reference as though fully stated herein. The allegations contained in Counts 1-44 of this Indictment are hereby realleged and incorporated by reference for the purpose of alleging forfeitures pursuant to 18 U.S.C. § 982(a)(7).

80. Upon conviction of the offenses in violation of 18 U.S.C. § 1347 and 18 U.S.C. § 1035 set forth in Counts 1-44 of this Indictment, the defendant, LINH CAO NGUYEN, shall forfeit to the United States of America, pursuant to 18 U.S.C. § 982(a)(7), any property,

1 real or personal, that constitutes or is derived, directly or indirectly, from gross proceeds  
2 traceable to the commission of the offenses.

3 a. If any of the property described above, as a result of any act or omission  
4 of the defendant:

- 5 i. cannot be located upon the exercise of due diligence;
- 6 ii. has been transferred or sold to, or deposited with, a third party;
- 7 iii. has been placed beyond the jurisdiction of the court;
- 8 iv. has been substantially diminished in value; or
- 9 v. has been commingled with other property which cannot be divided  
10 without difficulty,

11 it is the intent of the United States, pursuant to 21 U.S.C. § 853(p) to seek forfeiture of any  
12 other property of said defendant up to the value of the above forfeitable property, including  
13 but not limited to all property, both real and personal, owned by the defendant.

14 All pursuant to 18 U.S.C. § 982(a)(7); and Rule 32.2(a), Federal Rules of Criminal  
15 Procedure.

16 A TRUE BILL

17 /s/

18 \_\_\_\_\_  
Presiding Juror

19  
20 GLENN B. McCORMICK  
Acting United States Attorney  
District of Arizona

**REDACTED FOR  
PUBLIC DISCLOSURE**

21 /s/

22 \_\_\_\_\_  
23 Assistant U.S. Attorney  
24 Dated: October 20, 2021  
25  
26  
27  
28